

**Honeywell Servicios Mexico, S. de R.L. de C.V.**

Tamaulipas 141, Piso 1,  
Col. Hipodromo Condesa  
06140 México, D.F.  
Tel. +52 55 5241.4800

**Warranty Information****Who is covered by the warranty?**

Products offered by Honeywell Scanning & Mobility are covered for a defined period of time with a Limited Warranty (see the product's user documentation for more detailed information for each product). Honeywell extends this warranty only to the first end-user of the product. This warranty is non-transferable.

**What's covered by the warranty?**

This warranty covers each product and warrants them to be free from defects in workmanship, under normal use and service, for the defined period of time from the date of purchase by the first end-user. Under this warranty, Honeywell will repair or replace, at its option, any unit that fails to perform according to Honeywell' published specifications during the warranty period.

Products offered by Honeywell Scanning & Mobility are covered for a defined period of time with a Limited Warranty (see the product's user documentation for more detailed information for each product). Honeywell extends this warranty only to the first end-user of the product. This warranty is non-transferable. This warranty covers each product and warrants them to be free from defects in workmanship, under normal use and service, for the defined period of time from the date of purchase by the first end-user. Under this warranty, Honeywell will repair or replace, at its option, any unit that fails to perform according to Honeywell' published specifications during the warranty period.

**What's not covered by the warranty?**

The warranty does not cover software or damage to the product caused by modification, alteration, misapplication, misuse of, or physical abuse to the product; or damage due to repair or service to the product by anyone other than an Authorized Honeywell Scanning & Mobility Service Center. This warranty also excludes any damage to the product caused by circumstances outside of Honeywell' control, such as, but not limited to, lightning or fluctuation in electrical power.

**Acquiring warranty service**

Should the product prove to be defective within the warranty period, return the product, as described in the RMA procedures that follow, and Honeywell will, at its option, repair or replace the product, to whatever extent Honeywell deems necessary to restore the product to proper operating condition, without any charge to you.

If you purchased the product from an Authorized Honeywell Reseller, contact the Reseller with the unit's serial number. Your Reseller will contact Honeywell, on your behalf, to arrange for the unit to be serviced.

If you purchased the product directly from Honeywell, or have been instructed by your Reseller to contact Honeywell Scanning & Mobility directly, call the Customer Service Department in your area to request a Repair Maintenance Authorization (RMA) number. Failure to obtain an RMA number before shipping your product to the repair facility will delay the processing of your repair.

When calling for service at any of our repair facilities, please be prepared to give the following information:

Customer ID

Product's type

Brief description of problem

Serial Number and/or Date Code and/or dated Proof-of-Purchase.

(Serial numbers and/or date codes are found in various places on our products. Please have your unit in hand when you call, and a representative will help you find the number or date code.)

If your equipment is still covered under the initial end user's product warranty, please notify the Customer Service Representative when you call. For your protection, we recommend you insure any equipment being sent to Honeywell. Place the product in its original packaging with a copy of your original invoice to avoid possible service delays and ship the product prepaid to the appropriate address. Please ensure that the RMA number is clearly visible on the address label.

## ***Limited Warranty***

Honeywell International Inc. ("HII") warrants its products to be free from defects in materials and workmanship and to conform to HII's published specifications applicable to the products purchased at the time of shipment. This warranty does not cover any HII product which is (i) improperly installed or used; (ii) damaged by accident or negligence, including failure to follow the proper maintenance, service, and cleaning schedule; or (iii) damaged as a result of (A) modification or alteration by the purchaser or other party, (B) excessive voltage or current supplied to or drawn from the interface connections, (C) static electricity or electro-static discharge, (D) operation under conditions beyond the specified operating parameters, or (E) repair or service of the product by anyone other than HII or its authorized representatives.

This warranty shall extend from the time of shipment for the duration published by HII for the product at the time of purchase ("Warranty Period"). Any defective product must be returned (at purchaser's expense) during the Warranty Period to HII factory or authorized service center for inspection. No product will be accepted by HII without a Return Materials Authorization, which may be obtained by contacting HII. In the event that the product is returned to HII or its authorized service center within the Warranty Period and HII determines to its satisfaction that the product is defective due to defects in materials or workmanship, HII, at its sole option, will either repair or replace the product without charge, except for return shipping to HII.

EXCEPT AS MAY BE OTHERWISE PROVIDED BY APPLICABLE LAW, THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER COVENANTS OR WARRANTIES, EITHER EXPRESSED OR IMPLIED, ORAL OR WRITTEN, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT.

HII'S RESPONSIBILITY AND PURCHASER'S EXCLUSIVE REMEDY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT WITH NEW OR REFURBISHED PARTS. IN NO EVENT SHALL HII BE LIABLE FOR INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, AND, IN NO EVENT, SHALL ANY LIABILITY OF HII ARISING IN CONNECTION WITH ANY PRODUCT SOLD HEREUNDER (WHETHER SUCH LIABILITY ARISES FROM A CLAIM BASED ON CONTRACT, WARRANTY, TORT, OR OTHERWISE) EXCEED THE ACTUAL AMOUNT PAID TO HII FOR THE PRODUCT. THESE LIMITATIONS ON LIABILITY SHALL REMAIN IN FULL FORCE AND EFFECT EVEN WHEN HII MAY HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH INJURIES, LOSSES, OR DAMAGES. SOME STATES, PROVINCES, OR COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

All provisions of this Limited Warranty are separate and severable, which means that if any provision is held invalid and unenforceable, such determination shall not affect the validity of enforceability of the other provisions hereof. Use of any peripherals not provided by the manufacturer may result in damage not covered by this warranty. This includes but is not limited to: cables, power supplies, cradles, and docking stations. HII extends these warranties only to the first end-users of the products. These warranties are non-transferable.

## Standard Warranty Period

Warranty periods are valid for the Americas (except Brazil – please visit [www.honeywell.com.br](http://www.honeywell.com.br)) and EMEA (except Turkey, where they will meet the minimum period required by Turkish law – please contact your local sales office for details). Contact your local sales offices for APAC warranties.

Product Number	Product Description	Std Warranty	Std Warranty
Barcode Scanners	3200	Hand-held linear imager	2 yrs
Barcode Scanners	3820	Hand-held Bluetooth linear imager	3 yrs
Barcode Scanners	3800gPDF & 3800gHD	Hand-held linear imager	5 yrs
Barcode Scanners	3800i	Industrial duty hand-held linear imager	3 yrs
Barcode Scanners	3800r	Hand-held linear imager	5 yrs
Barcode Scanners	3820i	Industrial duty hand-held Bluetooth linear imager	3 yrs
Barcode Scanners	4800i	Industrial duty hand-held area imager	5 yrs
Barcode Scanners	4820i	Industrial duty Bluetooth hand-held area imager	3 yrs
Barcode Scanners	8520	Industrial duty hand-held full range laser scanner	2 yrs
Barcode Scanners	8820	Industrial duty hand-held Bluetooth full range laser scanner	2 yrs
Barcode Scanners	8600 & 8650	Ring Scanner	1 yr
Barcode Scanners	Eclipse 5145	Single-line laser hand-held scanner	3 yrs
Barcode Scanners	Fusion 3780	Omnidirectional laser hand-held scanner	3 yrs
Barcode Scanners	Genesis 7580	Area-imaging hands-free scanner	2 yrs
Barcode Scanners	Granit 1910i	Industrial duty hand-held area imager	3 yrs
Barcode Scanners	Granit 1911i	Industrial duty Bluetooth hand-held area imager	3 yrs
Barcode Scanners	Horizon 7600	Omnidirectional in-counter laser scanner	3 yrs
Barcode Scanners	Hyperion 1300g	Hand-held linear imager	5 yrs
Barcode Scanners	Orbit 7120 & 7180	Omnidirectional presentation laser scanner	3 yrs
Barcode Scanners	QuantumT 3580	Omnidirectional presentation laser scanner	3 yrs
Barcode Scanners	Solaris 7820	Omnidirectional presentation laser scanner	2 yrs
Barcode Scanners	Stratos 2300	In-counter bioptic scanner	3 yrs
Barcode Scanners	Stratos 2400	In-counter bioptic scanner	2 yrs
Barcode Scanners	Stratos 2700	In-counter bioptic scanner	2 yrs
Barcode Scanners	Voyager 1200g	Single-line laser hand-held scanner	5 yrs
Barcode Scanners	Voyager 1202g	Single-line laser Bluetooth scanner	3 yrs
Barcode Scanners	Voyager 1250g	Single-line laser hand-held scanner	5 yrs
Barcode Scanners	Voyager 1400g	Area-imaging hand-held scanner	5 yrs
Barcode Scanners	Voyager 9520/40	Single-line laser hand-held scanner	5 yrs
Barcode Scanners	Voyager 9590	Single-line laser hand-held scanner	5 yrs
Barcode Scanners	Vuquest 3310g	Area-imaging hands-free scanner	2 yrs
Barcode Scanners	Xenon 19x0 Series	Area-imaging hand-held scanner	5 yrs
Barcode Scanners	Xenon 19x2 Series	Area-imaging Bluetooth hand-held scanner	3 yrs
Enterprise Sled	Captuvo SL22	Enterprise Sled for Apple iPod Touch	1 yr
Mobile Computers	Scanpal 5100	Hand Held Computer	1 yr
Mobile Computers	ScanPal®2	Hand Held Computer	1 yr
Mobile Computers	OptimusS 5500 series	Hand Held Computer	1 yr

Mobile Computers	Optimus 5900	RFID-Enabled Hand Held Computer	1 yr
Mobile Computers	Dolphin 6000	Scanphone	1 yr
Mobile Computers	Dolphin 6100	Hand Held Computer	1 yr
Mobile Computers	Dolphin 6500	Hand Held Computer	1 yr
Mobile Computers	Dolphin 7800	Enterprise Digital Assistant	1 yr
Mobile Computers	Dolphin 9700	Enterprise Digital Assistant	1 yr
Mobile Computers	Dolphin 99ex	Hand Held Computer	1 yr
Mobile Computers	MX8	Hand Held Computer	1 yr
Mobile Computers	Tecton MX7T	Hand Held Computer	1 yr
Mobile Computers	MX9	Hand Held Computer	1 yr
Mobile Computers	Marathon FX1	Field Computer	2 yr
Mobile Computers	HX2	Wearable Computer	1 yr
Mobile Computers	HX3	Voice Appliance	1 yr

Product Number	Product Description	Std Warranty	
Vehicle Mount Computers	Thor VM1	Vehicle Mount Computer	1 yr
Vehicle Mount Computers	Thor VM2	Vehicle Mount Computer	1 yr
Vehicle Mount Computers	Thor VX8	Vehicle Mount Computer	1 yr
Vehicle Mount Computers	Thor VX9	Vehicle Mount Computer	1 yr
OEM Scan Engines	IS220	Laser scan engine	2 yrs
OEM Scan Engines	IS3480	Laser scan engine	2 yrs
OEM Scan Engines	3800E	Linear Imager Engine	2 yrs
OEM Scan Engines	IS4110/4125	Laser scan engine	2 yrs
OEM Scan Engines	IS4225	Wearable laser scanner	2 yrs
OEM Scan Engines	IS4813	Laser scan engine	2 yrs
OEM Scan Engines	5xx0	2-D image engine	1 yr
Accessories	Cables	Cables	90days
Accessories	Power supplies	Power supplies	90days
Accessories	Holsters & Belt Clips	Holsters & Belt Clips	90days
Accessories	Stands/Holders/Mounts	Stands/Holders/Mounts	90days
Accessories	Headset Accessories	Headset cables, pads, clips, etc	90days
Accessories	Headsets	Headsets	1 yr
Accessories	Batteries	Batteries	1 yr*
Accessories	Mobile Computer Bases	HomeBases, VehicleBases & Battery Chargers	1 yr
Accessories	4-Bay Battery Charger	Multi-charger for 3820, 4820 and 6320 series batteries	1 yr
Accessories	Scanner Bases	Charge and communication bases	3 yrs
Enterprise Sled	Captuvo SL42	Enterprise Sled for Apple iPhone	1 yr
Mobile Computers	Dolphin 60s	Scanphone	1 yr
Mobile Computers	Dolphin 6110	Hand Held Computer	1 yr
Mobile Computers	CS40	Scanphone	1 yr
Mobile Computers	CN50	Enterprise Digital Assistant	1 yr
Mobile Computers	CN51	Enterprise Digital Assistant	1 yr
Mobile Computers	CN3/3e	Enterprise Digital Assistant	1 yr

Mobile Computers	CN4/4e	Enterprise Digital Assistant	1 yr
Mobile Computers	CN70/70e	Enterprise Digital Assistant	1 yr
Mobile Computers	CN70 RFID/70e RFID	Enterprise Digital Assistant	1 yr
Mobile Computers	CK70	Hand Held Computer	1 yr
Mobile Computers	CK70 RFID	Hand Held Computer	1 yr
Mobile Computers	CK71	Hand Held Computer	1 yr
Mobile Computers	CK3B	Hand Held Computer	1 yr
Mobile Computers	CK3R	Hand Held Computer	1 yr
Mobile Computers	CK3X	Hand Held Computer	1 yr
Vehicle Mount Computers	CV30	Vehicle Mount Computer	1 yr
Vehicle Mount Computers	CV41	Vehicle Mount Computer	1 yr
Vehicle Mount Computers	CV61	Vehicle Mount Computer	1 yr

---

**Note: Batteries are warranted for manufacturing defects only. Battery performance degrades with each charge cycle and under extremes of temperature, and therefore battery life is greatly dependent upon the use environment. Warranty will not apply to batteries with reduced capacity due to repeated charge cycles, or operation in extreme temperature environments, unless determined to be a manufacturing flaw.**